CHALLENGES

Poor people are on the front lines of extreme weather events, drought and resource scarcity—they suffer the most and often don’t have the resources to recover.

Over the past two decades, natural disasters have claimed 1.3 million lives and caused $2 trillion in economic losses. And, in the face of climate change, the challenges are growing. An estimated 2.3 billion people, mainly in Asia, face a serious and growing risk from floods and extreme weather. Disasters like these destroy homes and businesses, cause injury and disease, and push back any progress made on poverty reduction.

Emergency warning systems are proven to save lives and protect property—but studies have shown that these systems rarely reach poor and vulnerable communities. We also know that people are most likely to survive and recover from disasters in communities with good social cohesion, where people work with their neighbors toward shared well-being. People also need more than just an emergency notification, they need critical information on what to do to prevent, prepare for and recover from disasters. And, they need a way to find and help others in need.

Globally the threat of disasters is only increasing, far outstripping the ability of humanitarian and government agencies to respond. We need to do more to empower people at the front lines so that neighbors can help neighbors prevent, prepare for, and recover from disasters, and help each other build resilience to the chronic challenges of poverty. People living in poor communities have critical information for their peers such as how to protect houses during a flood, where to find affordable water and food – but no easy way to share this with others who could benefit.

INNOVATIVE SOLUTION

Atma Connect (Atma) uses technology to empower people to help each other. In 2015, Atma launched AtmaGo, a free web and Android app that has reached over 300,000 unique users in poor communities of Indonesia who are sharing real-time, place-based information on disasters and chronic needs. Because users engage with each other daily around basic needs, they rely on and trust the information on AtmaGo, knowing that it comes from their own community. AtmaGo is unique because it works on all kinds of phones and requires very little bandwidth. People are far more likely to survive serious disasters and address chronic vulnerabilities when they have good social networks and connections. As a community based social network, AtmaGo empowers users to report problems, share solutions, alerts and news.

How AtmaGo compares to others

<table>
<thead>
<tr>
<th>AtmaGo</th>
<th>Kaskus</th>
<th>Twitter</th>
<th>Facebook</th>
<th>Whatsapp</th>
<th>Qlue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provides people with latest news in their neighborhoods</td>
<td>✔</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>✔</td>
</tr>
<tr>
<td>Designed for hyperlocal info sharing</td>
<td>✔</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>✔</td>
</tr>
<tr>
<td>Focused on critical human needs</td>
<td>✔</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Low bandwidth optimized design</td>
<td>✔</td>
<td>X</td>
<td>X</td>
<td>✔</td>
<td>X</td>
</tr>
</tbody>
</table>

Founded in 2014, Atma Connect is an award-winning non-profit dedicated to peer-to-peer communication in low-income communities. MISSION: to empower people so they can share information, help each other, and build better lives.
Atma’s award-winning app, AtmaGo, is making a real difference in the lives of the over 300,000 users. In more than 30,000 peer-to-peer information exchanges, people are:

- Sharing tips on how to prevent a flood, warning each other of flooded streets, and the location of government flood shelters.
- Sharing information on jobs, food prices and where to find affordable food.
- Reporting fires and areas prone to crime.
- Directly reporting to the government neighborhood problems like garbage (which contributes to flooding).

On January 13, 2016, a terrorist attack occurred in central Jakarta. Eight people were killed in a series of bomb and gun attacks. AtmaGo witnessed a 300% increase in user traffic on January 13. Users shared emergency info with friends and family, and warned each other about what areas to avoid.

Our research estimates that AtmaGo could reduce flood damage by $28-$85 million per incidence in the Jakarta region alone. More details on our calculated impact: https://atmacomment.org/772-2/.

### SCALING SYSTEMATICALLY

**Phase 1: Increase User Base**

Atma Connect launched an Android App (with funding from Cisco Foundation and IDEO.org) in 2016, and grew to over 300,000 users.

**Phase 2: Piloting New Systems**

In 2017, we piloted the integration of a community-based Emergency Warning System in cities of Indonesia prone to extreme flooding. The pilot targets thousands of new users who will receive a warning message similar to an Amber alert in the United States. We are ramping up user acquisition strategies, improving product and content value, and enhancing user experience. As part of our evaluation and impact assessment, we are conducting an independent research study to evaluate and document AtmaGo development outcomes.

**Phase 3: Replicating Results at Scale**

In 2018-2019, we intend to scale in cities across Asia and Africa to reach 500,000-1,000,000 users. In partnership with the International Committee of the Red Cross, Mercy Corps, Ford Foundation, United Nations Office for the Coordination of Humanitarian Affairs and other stakeholders, we will leverage existing community-level programs and relationships and grow to new cities globally.